

LAW 2013, CHAPTER 129 (HB 2183)

July 30, 2013

Informational Questions

Office

Q: Will all Authorized Third Party (ATP) providers eventually be required to process Driver Licenses?

A: No. It is optional. For those who would like to do so, current law requires qualifying applicants to meet the following requirements: Be an authorized third party for at least the immediately preceding three years; Conduct an average of at least one thousand retention transactions per month for the previous calendar year; Have adequate space and equipment necessary to perform the transactions; Be in good standing with the Department.

Q: If an ATP provider has multiple locations, will each location be required to provide the same driver license services?

A: No.

Q: Are ATP providers required to provide the skills test or just the electronic written test?

A: ATP providers will be expected to perform driver license skills and written testing, along with driver license processing

Q: Can an Authorized Third Party partner with a Professional Driving School to offer the skills test?

A: Yes.

Q: What qualifies as a retention transaction?

A: Retention transactions are defined in Arizona Revised Statutes (A.R.S.) 28-5101. Please refer to the following link:

<http://www.azleg.gov/FormatDocument.asp?inDoc=/ars/28/05101.htm&Title=28&DocType=ARS>

Q: Who do I contact for information on our current monthly transaction totals?

A: Please email tppc@azdot.gov and provide identifying ATP provider information.

Q: Does the law require the 1,000 monthly retention transactions per authorized entity or location in order to qualify for Driver License?

A: A qualifying ATP provider on whole must produce a minimum of 1,000 monthly retention transactions per entity.

Processor

Q: If a processor does not have driver license certification, may they test for both basic driver license and reinstatements at the same time?

A: TBD; driver license training material is currently in development.

Q: May a person be hired solely as a driver license processor, or be required dual certification, including Title and Registration?

A: Yes.

Hardware and Software

Q: What is the timeline for hardware and software requirements to be announced?

A: The Department expects to propose a general timeline at the next informational session scheduled for October 2.

Q: What might an ATP provider expect in terms of hardware and software requirements?

A: Hardware and software specifications are currently in development. The Department's goal is to utilize one technology platform. This will require ATP providers to follow approved specifications.

Q: Is there a cost estimate of equipment/software requirements?

A: There is no estimated cost for hardware or software at this time. The Department expects to announce such requirements in the coming months.

Q: Will the driver license hardware and software requirements affect Title and Registration computer equipment?

A: The Department does not expect driver license requirements to affect current title and registration operations.